



A MESSAGE FROM PREMIER JOHN HORGAN

As Premier of the Province of British Columbia, it gives me great pleasure to welcome everyone to the 10th Canadian Quality Congress (CQC) here at Simon Fraser University in the heart of downtown Vancouver.

This year's theme, *Innovation and Transformation to Embrace Change: Focus on Healthcare Improvement*, is dynamic one. From keynote speakers and discussion panels to presentations and workshops, the CQC has brought together international leaders in healthcare quality improvement. I have no doubt that the Gala Banquet and Awards Ceremony will be a highlight of the conference. This time together is an excellent opportunity to work and share with your peers from a global standpoint.

I know that a conference of this magnitude requires a great deal of hard work and planning, and I would like to acknowledge the Canadian Society for Quality for presenting this important conference. I would also like to thank the sponsors, organizations, and the amazing health care professionals in attendance who dedicate their time and expertise to the realm of health care quality improvement.

I wish you all an invigorating and successful conference as you learn the latest innovations and best practices. I hope you also have time to experience the City of Vancouver and all that it has to offer you. We are honoured to have you here.


HONOURABLE JOHN HORGAN
PREMIER OF BRITISH COLUMBIA