



CANADIAN SOCIETY FOR QUALITY

SOCIÉTÉ CANADIENNE POUR LA QUALITÉ



10th Canadian Quality Congress

September 24-25, 2018

Simon Fraser University, Harbour Center campus, Vancouver, BC, Canada

Celebrating Outstanding Research and Leadership Contributions



2018 Best Paper Award Winners

The Canadian Quality Congress 2018 and Madhav Sinha Best Paper Award winner:

- Paper titled; “Organizational Planning for Quality Management in the Digital Age”, Falk Behmer, Fraunhofer Institute for Production Systems and Design Technology, Berlin, Germany, and Roland Jochem, Professor, Quality Sciences, Technical University of Berlin (TU Berlin), Berlin, Germany

The Canadian Quality Congress 2018 Madhav Sinha Highly Commended Paper Award winner:

- Paper titled, “Patient Stories Audio Clips: The Power of Effective Communication”, Mike Wheatley, Quality Improvement and Safety Advisor, Nova Scotia Health Authority, Yarmouth Regional Hospital, Yarmouth, Nova Scotia, Canada

The CSQ Testimonial Award Winner

The CSQ Testimonial Award

- Presented to: Jenna Smith-Forrester in recognition of her meritorious contributions as student leader to promote and create awareness of quality in healthcare field.

Student Support Initiative

The Student Support Program is a CSQ initiative to encourage students from around the world who are interested in pursuing a career in the field of quality control, quality assurance and/or quality management to participate in the activities of the Canadian Quality Congress. It is designed to engage future generation leaders and quality champions early in their professional careers. The Student Support Program allows participating organizations to sponsor and help students by helping them in their attempt to participate in the CSQ events at a special rate or at no cost to them. Sponsorship for the CQC includes complimentary student registrations under some acceptable levels of sponsorship. This far, we have helped students from Universities of British Columbia, Toronto, Manitoba, Alberta, Carleton and McGill. We invite individuals and organizations to contribute to this program by:

- Specifically, defraying part or all of the registration costs to the Canadian Quality Congress for a student;
- Subsidizing a student’s transportation or accommodation at the Canadian Quality Congress;
- Offering a student your ticket to an event if a member of your organization is unable to attend.